

Covid-19 makes **safety** a prime concern. We have all seen how proper precautions can reduce the danger. Therefore, we are instituting the following measures to ensure a safe environment for you, our workers, our community and our family.

Safety Policies:

- We **require** everyone to observe **social distancing** with non-party members
- **Carry a mask with you at ALL times** to put on for instances where people must be closer
- Wearing a mask is **required at ALL times** while on the docks and in the office
- Please use only **your own garbage can** (*except those by the firepit, docks and fish table*)
- The pool is open with limitations. A sign up in the office gives single groups 45 minutes on the hour. There are no deck chairs, so please bring your own
- The playground, volleyball net, and store will be closed this year

Check In/Out

- We are asking only 1 party member to check in at the office. Please wait until the previous guest has finished checking in before approaching the desk.
- To facilitate the extra time it takes to clean & disinfect rooms, we need to change our check in/out times:
 - **Check-in for all rooms & cottages is 4 pm** (*feel free to ask if the room is available earlier*)
 - Check-out for weekly **Housekeeping** cottages is promptly at 9 am
 - Check-out for **Nightly** rentals is 10 am

Cleaning & Disinfecting:

- **Bring your own cleaning & disinfectant products** & double check our cleaning for the entire cottage/room
- Guests are responsible for cleaning & disinfecting all own outside **chairs and tables**

New additional items to bring:

- **Bedrooms:**
 - **Bring your own blankets, pillows and bed pads**
 - **Nightly** rentals do have sheets & towels provided
 - Beds will have plastic covers on mattresses: you may want to bring bed pads
- **Living Room:**
 - Coverings (i.e. sheets) for couches & chairs
- **Kitchen:**
 - **Rewash and disinfect all items provided.**
 - Cottages will have only dishes, pots, toaster, microwave and coffee maker provided
 - Bring plasticware, cups, and coffee cups
 - Please feel free to ask for anything you have forgotten or need

There will be more specifics as time goes on

Please check pinehurstcottages.com/covidupdates & pinehurstcottages.com/safety for the latest information. You may also sign up for automatic email updates. We recommend keeping up to date on the latest [travel guidelines from the CDC](#) etc.

If you have any questions, please feel free to speak with us.

We understand if you do not feel comfortable with our requirements and we will promptly refund any deposit.

In case of unforeseen changes, we ask you to **please respond to this notification** by giving us the **fastest way to communicate with you**: cell phone, email, or landline.

We extend our heartfelt thanks for your understanding and joining us in the extra work it will take to provide a safe vacation for everyone.

Bob, Betty Lou and David Vrooman

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